

## What can i-Monitor do for your business?

Knowing where your network stands today will help you make informed business decisions tomorrow. **i-Monitor** remote monitoring and management platform continually monitors the stability and security of your IT network so you can experience maximum network uptime, increase your efficiency and focus on your core business functions. **i-Monitor** makes sure your network and IT assets remain operational and help you avoid unexpected expenses, reducing overall IT costs. Ongoing reporting provides the peace of mind you need to stay focused on your business, not your network. Remote monitoring and management of your workstations, servers, routers and other network devices ensures your IT network is always healthy and secure. Most IT support and management tasks are performed remotely, non-intrusively and effectively without interrupting your workflow.

# Remotely Manage

### i-Monitor Business Benefits

- Spend less time on IT concerns and more time nurturing your customers and growing your business.
- Perform stealthy IT maintenance and support services without disruption to your business workflow or employees.
- Gain complete visibility into the health of your IT assets and network with customized reports that allow for timely budgeting for future IT expenses.
- Ensure your network and IT assets remain operational and avoid unexpected expenses reducing overall IT costs.



# i-Monitor: Network Monitoring

I-Evolve offers i-Monitor as a fully managed services or as a network monitoring, patch management and remote access solution. I-Evolve utilizes the features below to provide this best-in-class service.

### **Network Monitoring**

Monitoring and controlling critical items in your infrastructure through powerful monitors and scripts to ensure potential issues are identified and resolved before they can affect your network performance.

**Remote Management** 

Remote monitoring and management of your workstations, servers, routers and other network devices ensures your IT network is always healthy and secure. Most IT support and management tasks are performed remotely, non-intrusively and effectively without interrupting your workflow.

### **Patch Management**

Identification and automatic updating of all software patches and hotfixes to all of your devices, giving you the peace of mind that all patches are up-to-date and your system will continue running at optimal performance

### **IT Asset Management**

Identification, tracking, auditing and management of all workstations, servers, routers and mobile devices from acquisition through disposal to ensure

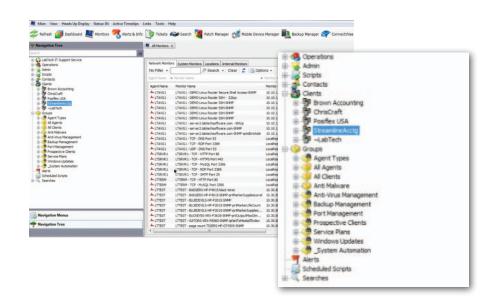
your IT assets are in compliance with all licenses, have the proper configurations, and can be tracked and located if needed. IT asset management also enables you to more accurately plan and budget for future IT purchases.

### **Monthly Reporting**

In addition to proactive monitoring and alerting, **i-Monitor's** Executive Summary report is designed to give you an executive-level view of your network's health and wellness. Keep up-to-date on deployed operating systems, drive space, patch health and an overall view of your covered IT assets.

### i-Monitor Features

- Complete visibility into the health of your assets and network.
- Handle all recurring maintenance tasks including Windows updates, disk defragmentation and disk cleanups ensuring devices are properly updated and maintained at all times.
- Perform all system maintenance during off-peak hours to minimize disruptions to your business.



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